



Rape and Sexual Assault in Massachusetts, 2004-2005

Services Provided by Rape Crisis Programs

Sexual assault is a serious social and public health problem in Massachusetts. Between July 1, 2004 and June 30, 2005, 2,691 unduplicated incidents of sexual assault were reported to Massachusetts Department of Public Health (MDPH)-funded Rape Crisis Centers (RCCs) and Llámanos, the statewide Spanish language helpline. Of these, 1,619 were reported by survivors themselves and an additional 1,072 were reported by family members, friends and professionals. In Massachusetts an estimated 22% of women and 7% of men experience sexual assault in their lifetime.ⁱ

To respond to the needs of survivors of sexual violence, three types of services were provided through the MDPH Sexual Assault Prevention and Survivor Services (SAPSS) program: 24-hour hotlines, education and outreach, and counseling and client advocacy. To carry out these activities, MDPH contracted with 17 locally-based RCCs across Massachusetts (some with multiple sites), Llámanos, and Jane Doe Inc., the state sexual assault prevention coalition. The information below summarizes services delivered over a one-year time period, July 1, 2004 – June 30, 2005.

24-Hour Hotline Services

Hotline services were provided by each local rape crisis center (RCC) as well as Llámanos. Callers to the hotlines include sexual assault survivors, their significant others (such as friends, family members and partners), and professionals (such as physicians, teachers, or therapists). Hotline services were provided on an as-needed basis to these individuals for support and resource referrals. Because callers may use the hotlines repeatedly and anonymously, the number of calls to the hotlines is a measure of service use, not sexual assault incidents reported to DPH-funded RCCs or the number of individuals using the hotlines.

24-hour Hotline Services	Survivor calls	Significant Other calls	Professional calls	Total calls
RCCs	8,028	1,557	1,391	10,976
Llámanos	59	13	32	104
Total Calls	8,087	1,570	1,423	11,080

Educational Activities

Educational activities were offered through each RCC, Llámanos, and Jane Doe Inc. Education was provided for two main audiences: (1) non-professional populations such as students, civic organizations, or faith-based groups; and (2) professional audiences such as health care providers, police, or teachers. As a statewide coalition, Jane Doe Inc. provided many types of educational services; the Jane Doe Inc. numbers presented below reflect only Jane Doe Inc.'s major conferences and statewide training sessions funded by MDPH.

Massachusetts Department of Public Health

Bureau of Family and Community Health ♦ Division of Violence and Injury Prevention
250 Washington Street, Fourth Floor, Boston, MA 02108 (617) 624-5463, (617) 624-5992 tty
<http://www.mass.gov/dph/fch/violence/>
Winter, 2005

Education Activities	Community Education		Professional Training		Total	
	Sessions	Persons	Sessions	Persons	Sessions	Persons
RCCs	1,117	39,026	165	3,183	1,282	42,209
Llámanos	4	406	21	308	25	714
Jane Doe Inc.	1	259	15	441	16	700
Total	1,122	39,691	201	3,932	1,323	43,623

Counseling and Client Advocacy Services

Individual counseling and client advocacy services were provided by local RCCs. Services included short-term individual counseling, medical client advocacy (including support during forensic evidence collection exams), legal client advocacy, police client advocacy, assistance accessing social services, and advocating on a client's behalf when the client is not actually present. Group counseling sessions were also provided by the RCCs and provided opportunities for individuals to support one another through the healing process.

Counseling and Client Advocacy Unduplicated Clients Served by RCCs	2,403
Total Individual Counseling and Client Advocacy Sessions	10,877
Counseling Sessions	6,663
Medical Client Advocacy Sessions	448
Legal Client Advocacy Sessions	285
Police Client Advocacy Sessions	40
Other Client Advocacy Sessions	66
Collateral Sessions (advocating on client's behalf when client not present)	3,375
Group Counseling Sessions Conducted	1,375

For more information about sexual assault-related data, please see the Sexual Assault Prevention and Survivor Services website at: <http://www.mass.gov/dph/fch/sapss/>. If you need help, please contact your local rape crisis center. See attached list for details.

¹ Commonwealth of Massachusetts. A Profile of Health Among Massachusetts Adults, 2003. Boston, Massachusetts: Health Survey Program, Center for Health Information, Statistics, Research, and Evaluation, Department of Public Health.

**Massachusetts Department of Public Health Sexual Assault Prevention and Survivor Services
List of MA Comprehensive Rape Crisis Centers 1/06**

WESTERN MASSACHUSETTS

Elizabeth Freeman Center	(h) (413) 443-0089
Sexual Assault Program/Elizabeth Freeman	(t) (413) 499-2425
43 Francis Avenue	(o) (413) 499-2425
Pittsfield MA 01201	(f) (413) 443-3016
 New England Learning Center for Women in Transition	 (h) (413) 772-0806
Sexual Assault Program/NELCWIT	(t) (413) 772-0806
479 Main Street	(o) (413) 772-0871
Greenfield MA 01301	(f) (413) 772-2743
 University of Massachusetts – Amherst	 (h) (413) 545-0800
Everywoman's Center, Wilder Hall	(t) (413) 545-0800
221 Stockbridge Road UMASS	(o) (413) 545-0883
Amherst MA 01003	(f) (413) 557-0163
 YWCA of Western Massachusetts	 (h) (800) 796-8711
YWCA Rape Crisis/Springfield	(t) (413) 733-7100
1 Clough Street	(o) (413) 732-3121
Springfield MA 01103	(f) (413) 747-0542

CENTRAL MASSACHUSETTS

Rape Crisis Center of Central MA	(h) (800) 870-5905
RCCCM/Worcester	(t) (508) 852-7600
799 West Boylston Street	(o) (508) 852-7600
Worcester MA 01606	(f) (508) 852-7870
 Rape Crisis Center of Central MA	 (h) (800) 870-5905
RCCCM/Fitchburg	(t) (508) 852-7600
275 Nichols Road	(o) (978) 343-5683
Fitchburg MA 01420	(f) (508) 852-7870
 Wayside Trauma Intervention Services	 (h) (800) 511-5070
Valley Rape Crisis Program/Milford	(t) (508) 478-4205
10 Asylum Street	(o) (508) 478-6888
Milford MA 01757	(f) (508) 478-9042
 SMOC	 (h) (800) 593-1125
Voices Against Violence/SMOC	(t) (508) 626-8686
300 Howard Street	(o) (508) 820-0834
Framingham MA 01702	(f) (508) 872-4264

NORTHEAST MASSACHUSETTS

Health and Education Services	(h) (800) 922-8772
North Shore RCC/HES	(t) (978) 921-8729
156 Cabot Street	(o) (978) 927-4506
Beverly MA 01915	(f) (978) 927-4507
 Rape Crisis Services of Greater Lowell	 (h) (800) 542-5212
RCSGL	(t) (978) 452-8723
144 Merrimack Street, Suite 304	(o) (978) 452-7721
Lowell MA 01852	(f) (978) 458-2822
 YWCA of Greater Lawrence	 (h) (877) 509-9922
YWCA Sexual Assault Program	(t) (978) 686-8840
38 Lawrence Street	(o) (978) 687-0331
Lawrence MA 01840	(f) (978) 691-5286

SOUTHEAST MASSACHUSETTS

A Safe Place	(h) (508) 228-2111
A Safe Place/Sexual Assault Program	(t) (508) 228-7095
24 Amelia Drive	(o) (508) 228-0561
Nantucket MA 02554	(f) (508) 228-8825
 Greater New Bedford Women's Center	 (h) (888) 839-6636
GNBWC Rape Crisis Program/New Bedford	(t) (508) 996-1177
405 County Street	(o) (508) 996-3343
New Bedford MA 02740	(f) (508) 999-7139
 Greater New Bedford Women's Center	 see above numbers
GNBWC Rape Crisis Program/Fall River	
211 Bedford Street	
Fall River MA (all correspondence via New Bedford address, please)	
 Health Care of Southeastern MA	 (h) (508) 588-8255
Womansplace/HCSEMA	(t) (508) 894-2869
PO Box 4206	(o) (508) 580-3964
Brockton MA 02303	(f) (508) 588-0034
 Independence House	 (h) (800) 439-6507
Cape Cod RCC/Independence House	(t) (508) 771-6782
160 Basset Lane	(o) (508) 771-6507
Hyannis MA 02601	(f) (508) 778-0143
 Martha's Vineyard Community Services	 (h) (508) 696-7233
Women's Support Services of MVCS	(t) (508) 693-3843
111 Edgartown Road	(o) (508) 693-7900
Vineyard Haven MA 02568	(f) (508) 693-7192
 New Hope	 (h) (800) 323-4673
Sexual Assault Program/New Hope	(t) (800) 323-4673
140 Park Street	(o) (508) 226-4015
Attleboro MA 02703	(f) (508) 226-6917

BOSTON/128 AREA

Boston Area Rape Crisis Center	(h) (800) 841-8371
BARCC	(t) (617) 492-6434
99 Bishop Allen Drive	(o) (617) 492-8306
Cambridge MA 02139	(f) (617) 492-3291

STATEWIDE PROGRAMS

Jane Doe: MA Coalition Against Sexual Assault	(h) no hotline
Jane Doe, Inc.	(t) (617) 263-2200
14 Beacon Street, Suite 507	(o) (617) 248-0922
Boston MA 02108	(f) (617) 248-0902
 Rape Crisis Center of Central MA	 (h) (800) 223-5001
Llamanos Statewide Spanish Hotline	(t) (508) 852-7600
799 West Boylston Street	(o) (508) 852-7600
Worcester MA 01606	(f) (508) 852-7870